

<b>CLEARANCES</b>	<b>Initial</b>	<b>Date</b>	<b>Date Received in Council Office</b>	<b>Agenda Date</b>	<b>Assigned to:</b>
Originator:	Browne	11/12/2014		11/12/2014	SCOTW/Introductio
Division Head:					
Dept. Head:					
Prosecutor:	<i>JWF</i>	11/12/14			
Purchasing/Budget:					
Executive:					

**TITLE OF DOCUMENT:**

Res. Establishing program to report to public performance of County government

**ATTACHMENTS:**

SEPA review required? ( ) Yes ( ) NO	Should Clerk schedule a hearing? ( ) Yes ( ) NO
SEPA review completed? ( ) Yes ( ) NO	Requested Date:

**SUMMARY STATEMENT OR LEGAL NOTICE LANGUAGE: (If this item is an ordinance or requires a public hearing, you must provide the language for use in the required public notice. Be specific and cite RCW or WCC as appropriate. Be clear in explaining the intent of the action.)**

Discussion and formulation of recommendations related to a proposed ordinance approving the 2015-2016 Whatcom County Budget.

**COMMITTEE ACTION:**

11/12/2014: Discussed in Special Committee of the Whole

**COUNCIL ACTION:**

11/12/2014: Approved 7-0, Res. 2014-061

**Related County Contract #:**

**Related File Numbers:**

**Ordinance or Resolution Number:** Res. 2014-061

**Please Note: Once adopted and signed, ordinances and resolutions are available for viewing and printing on the County's website at: [www.co.whatcom.wa.us/council](http://www.co.whatcom.wa.us/council).**

**SPONSORED BY: BROWNE**  
**PROPOSED BY: BROWNE**  
**INTRODUCTION DATE: NOVEMBER 12, 2014**

**RESOLUTION NO. 2014-061**

**ESTABLISHING A PROGRAM TO ENHANCE THE MONITORING  
AND REPORTING TO THE PUBLIC ON THE PERFORMANCE OF  
WHATCOM COUNTY GOVERNMENT**

**WHEREAS**, Whatcom County Charter Section 1.51 states: "*The executive and legislative branches shall engage in long-term strategic planning to establish organizational structure, priorities, and performance measurements*" [emphasis added].

**WHEREAS**, identification, tracking, and reporting of relevant key performance indicators (KPIs) has been a valuable and common practice that has been used for performance measurement within the business community for years; and

**WHEREAS**, recognizing the importance of performance measurement and monitoring, the Washington State Auditor's Office has created a Local Government Performance Center designed to help local governments evaluate programs and services, improve results, and communicate with citizens; and

**WHEREAS**, the Whatcom County Executive and county departments have a history of adopting new programs designed to make government more efficient, including lean initiatives which focus on making incremental, continuous process improvements; and

**WHEREAS**, the identification, tracking and frequent reporting of the right KPIs has been shown to help businesses, non-profits, and governments improve their focus on what matters most, while reinforcing the objectives and the principles of lean initiatives.

**NOW, THEREFORE, BE IT RESOLVED** that the Whatcom County Council requests the County Executive create a program within County government to focus on the identification, tracking, and reporting of KPIs for Whatcom County government that:

1. Is expected to be of the greatest interest and value to the citizens of Whatcom County.
2. Is integrated with and reflective of the County's lean and other efficiency initiatives.
3. Is provided in an easy to understand format that is issued on a quarterly basis. The format of the report is yet to be determined but could be similar to the report provided by the City of Tacoma each quarter.


**BE IT FINALLY RESOLVED** that the Whatcom County Council requests that the first report be issued no later than the first Council meeting in February 2016 and that updates be provided every three months thereafter.

APPROVED this 12th day of November, 2014.


**ATTEST:**

  
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Dana Brown-Davis, Clerk of the Council

**WHATCOM COUNTY COUNCIL  
WHATCOM COUNTY, WASHINGTON**

  
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Carl Weimer, Council Chair

**APPROVED AS TO FORM:**

  
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Karen Frakes  
Civil Deputy Prosecutor