



Press Release

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FOR IMMEDIATE RELEASE
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Punch Card Sales on Lummi Island

The results of the survey monkey poll regarding punch card sales on Lummi Island are in! The outcome is that we will honor the survey results and make the following changes:

-The highest rated requested time for punch card sales was 12 pm to 3 pm. Due to the ferry schedule, the punch card sales will be 12 pm to 3:15 pm beginning March 2018.

-The highest rated communication method for punch card sales was via emails from our office. We will now send out a reminder email on the Monday before the punch card sale date. If you are already on our Island email list you do not need to do anything. If you would like to be added to our Island email list, please send an email with your preferred email address to Ferry@co.whatcom.wa.us and we will add you to the email list. Please note you will receive **all** press releases for the ferry not just the ones related to punch card sales.

The next three Island punch card sales dates are:

-March 7, 2018

-April 4, 2018

-May 2, 2018

As a reminder, we sell all types of ferry punch cards on the Island including current Needs Based customers. We accept cash, checks, and credit cards. We only keep a small bank with us for change so please bring exact change when you come down.

We would like to thank everyone who took the time to fill out our survey. Your responses help shape our customer service outreach.

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