

# Case Management Services

# Quarterly Report 2021

Reporting Agency: \_\_\_\_\_

Year: 2021 Reporting Quarter: \_\_\_\_\_

Measure	Outcomes/Outputs	Q1	Q2	Q3	Q4	Target
<b>Caseload and Client Type</b>	Number of HH's that received CM during this quarter while unsheltered					
	Number of individuals that received CM during this quarter while unsheltered					
	Number of HH's that received CM during this quarter in emergency/temporary housing					
	Number of individuals that received CM during this quarter in emergency/temporary housing					
	Number of individuals that received CM during this quarter in PSH					
	Number of new HHs that received CM this quarter, but not in the previous quarter					
	Unduplicated # of total individuals that received CM this quarter (at any time, in any setting)					
<b>Length of Time Homeless</b>	Average length of time receiving case management while homeless (unsheltered, sheltered, and/or transitional housing project) prior to permanent housing <sup>1</sup>					
	Median length of time receiving case management while homeless (unsheltered, sheltered, and/or transitional housing project) prior to permanent housing <sup>1</sup>					
<b>Housing Stability</b>	# of case managed households that have been stably housed for at least 6 months					
	# of case managed households that have been stably housed for at least 12 months					
<b>Housing Status Changes</b>	# of case managed households that exited case management to homelessness					
	# of case managed households that achieved stable housing while receiving case management					
Notes:						

<sup>1</sup> The average and median length of time homeless should be measured only for households that were housed during this reporting quarter. To calculate the average length of time, add the number of days homeless for each household that was housed and divide that total by number of households. To calculate the median length of time, report the number of days homeless for the household that was housed this quarter with an equal number of households that have been homeless longer and less long.

**Example:** 5 households are housed after 10, 40, 50, 80, and 120 days. Average = (10+40+50+80+120)/5 = **60** Median = 10, 40, **50**, 80, 120 = **50**

If an even number of households were housed, compute the median by splitting the difference of the two middle numbers. If you need help, please ask.

Please submit this report by the 15<sup>th</sup> of the month following end of quarter.

Reports should be emailed to [BJJOHNSO@CO.WHATCOM.WA.US](mailto:BJJOHNSO@CO.WHATCOM.WA.US) and [CDONOFRI@CO.WHATCOM.WA.US](mailto:CDONOFRI@CO.WHATCOM.WA.US) or faxed to 360-778-6004

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