

Case Management Services

Quarterly Report

Reporting Agency:

Agency Contact Person:

Year: 2019

Reporting Quarter:

Measure	Outcomes/Outputs	Q1	Q2	Q3	Q4	Annual Target
Caseload and Client Type	Unduplicated # of unsheltered HH's that received CM during this quarter					
	Unduplicated # of unsheltered individuals that received CM during this quarter					
	Unduplicated # of sheltered (ES or TH) HH's that received CM during this quarter					
	Unduplicated # of sheltered (ES or TH) individuals that received CM during this quarter					
	Unduplicated # of HH's in RRH that received CM during this quarter					RRH + PSH =
	Unduplicated # of HH's in PSH that received CM during this quarter					
	Unduplicated # of new HHs that received CM this quarter, but not in the previous quarter					n/a
	Unduplicated # of new individuals that received CM this quarter, but not in the previous quarter					n/a
Length of Time Homeless	Average length of time homeless (unsheltered, sheltered, and/or transitional housing project) in case management prior to being housed (in RRH, PSH, or other stable housing situation) ¹					90 days or less
	Median length of time homeless (unsheltered, sheltered, and/or transitional housing project) in case management prior to being housed (in RRH, PSH, or other stable housing situation) ¹					90 days or less
Housing Stability	# of case managed households that have been stably housed for at least 6 months					
	# of case managed households that have been stably housed for at least 12 months					
Housing Status Changes	# of case managed households that exited case management to homelessness					0
	# of case managed households that achieved stable housing while receiving case management					
Notes:						

Please submit this report by the 15th of the month following end of quarter.

Reports should be emailed to BJJOHNSO@CO.WHATCOM.WA.US and CDONOFRI@CO.WHATCOM.WA.US or faxed to 360-778-6004

¹ The average and median length of time homeless should be measured only for households that were housed during this reporting quarter. To calculate the average length of time, add the number of days homeless for each household that was housed and divide that total by number of households. To calculate the median length of time, report the number of days homeless for the household that was housed this quarter with an equal number of households that have been homeless longer and less long.

Example: 5 households are housed after 10, 40, 50, 80, and 120 days. Average = (10+40+50+80+120)/5 = 60 Median = 10, 40, 50, 80, 120 = 50

If an even number of households were housed, compute the median by splitting the difference of the two middle numbers. If you need help, please ask.

