

## MCOS CONTRACT WITH HCA – RESPONSIBILITIES FOR CORRECTIONAL FACILITIES

- ✓ MCOs must initiate data sharing agreements with correctional facilities to share health information
- ✓ Transitional care coordination can be provided for up to 30 calendar days of incarceration or as needed upon Enrollees release including honoring another MCO's prior authorization for admission to SUD residential facility. (Note: When correctional facilities opt out of these activities, MCOs are not required to pursue them.)
- ✓ MCO must provide transitional Care Coordination services to Enrollees who enter Correctional Facility, including
  - ID Key Staff to provide care coordination activities
  - Ensure facility is aware of Enrollee's special needs, Prism score of 1 or higher, SUD, mental health needs, chronic health conditions, medications and supplies needed by enrollee
  - Provide information to enable facility to maintain Enrollee medication regimen while incarcerated.
- ✓ MCO must provide services and Care coordination for Enrollees upon release from correctional facility or other civil 90-180 day civil commitment facilities, including
  - Coordinating with the facilities to get copies of the Enrollee's medical records at time of discharge
  - Requesting that Enrollee sign an ROI to allow exchange of information between systems
  - Use an EBP care coordination approach to transition Enrollee from incarceration to community
  - Ensure expedited prior authorization for meds or supplies rx'd while incarcerated and needed for admission to SUD residential tx facility (when previously authorized by another MCO prior to incarceration)
  - Prioritize Care Coordination for Enrollees with special needs, such as Prism score of 1 or higher, SUD, mental health needs or chronic health conditions
  - Provide Enrollee with overview of benefits for which s/he is eligible.
  - Discuss with Enrollee how to access PCP, determine who PCP is, or help find one.
  - Assist Enrollee with the following services
    - Transportation to Medicaid appointments
    - Follow-up appointments for BH or medical
    - Housing & employment assistance
    - Other support services the Enrollee may need
- ✓ Contractor shall ensure parity in all determinations
- ✓ Contractor shall make the criteria for medical necessity determinations made by the Contractor for mental health or SUD benefits available to any enrollee, potential enrollee or contracting provider upon request.