



Whatcom County Sheriff's Office News Release

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FOR IMMEDIATE RELEASE

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CALL CENTER OPEN for FLOOD RESPONSE

WHATCOM COUNTY, WA – Whatcom County has established a Call Center for those impacted by recent flooding who might not have internet access. The Call Center, open now, is intended to respond to callers between 8 a.m. and 5 p.m. daily. After hours and depending on call volume, callers may leave messages.

The Call Center phone number is (360) 788-5303. Staff are prepared to respond to calls regarding:

- How to get help (food, shelter, sandbagging, cleanup)
- Current road conditions, shelter status
- Reports on conditions from around the county (loose cattle, debris, infrastructure)
- Resources available
- Where to report damage*

Callers will be asked to provide their name and contact information, including address. Spanish translation is available Monday-Friday, and callers may leave messages in Spanish at any time.

*For those calling to report flood damage, as part of the process to document damage countywide to qualify for state and federal, the direct number is (360) 788-5311. To access the damage report form online, visit whatcomcounty.us/damageform

Callers with life-threatening or immediate emergency needs should phone 911.



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The Whatcom County Sheriff's Office is located at 311 Grand Avenue in Bellingham, Washington.
Office Hours are Monday – Friday, 8:30 am – 4:30 pm